

# OPERATING INSTRUCTIONS

## Trimline assortment



iOS



ANDROID

***APP CONTROL***

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(6/23052018)

**We hope you really enjoy the warmth of your new gas fire Read these instructions carefully before installing and using the gas fire. Keep these instructions in a safe place.**

**Always provide the following information if the gas fire breaks down: model and serial number, which can be found on the unit. Your purchase invoice is your proof of warranty.**

Check the unit immediately after delivery to confirm that it has not been damaged during transport.

If it is damaged in any way, please inform your supplier immediately and provide as many details as possible.

## 1. GENERAL

### NOTICE

The unit must be installed, connected and checked by a qualified fitter based on national, regional, and local standards and regulations. The fitter must inspect the unit for tightness in relation to gas and combustion products and correct operation of the different components and functions. The flue tube system and the outlets in the outer wall or roof face must also meet the requirements of the applicable regulations. The unit falls in the closed unit category, in a set-up location without a fan and with a chimney loss that is greater than 17 % (non-condensing).

## **WARNING**

Gas fires become hot when in use. After installation of the Gas fire, the glass surface must be considered as active zone. The glass surface may be very hot.!

**Therefore care should be taken, for example, by keeping children and those requiring help away from the immediate vicinity of burning fires. Gas fires must not be placed on or against flammable materials (curtains, etc.).**

## **2. SAFETY OF THE UNIT**

The device is fully protected by means of a thermo-electric pilot light protection to prevent unforeseen discharge of gas from the main burner.

### **2.1 Safety**

Do not place ceramic burner decoration material or logs against the pilot burner. Make sure that the pilot flame can burn at all times freely over the main burner. Only then ensured proper ignition of the main burner. It does not comply with these rules may lead to a dangerous situation.

It is essential that the appliance, the complete concentric flue system and the outlet every 2 years are cleaned and inspected by a certified gas technician / installer. The safe operation of the unit continues to. For additional instruction Chapter: Maintenance.

**If for whatever reason the pilot flame goes out, wait 5 minutes before the pilot to stabbing again.**

The device should not be operated without or with broken glass. It is not permitted to place flammable materials on the ceramic wood inset. The layout of the main burner with ceramic burner decoration material and wood logs may be changed under any circumstances or supplemented. There should be no flammable materials, such as nylon clothing or flammable liquids proximity of the device are placed. Make always sure that children and other people who are not aware of the operation of a gas, only under supervision, allowed in the vicinity of the device. Use a fireplace screen against burns and protection of the above children and people.

## **3. INSERTING BATTERIES AND REPLACING**

- \* The batteries in the transmitter and receiver have a life span of approximately one year. Use of alkaline batteries is recommended.
- \* Replacement is required whenever:
  1. Manual transmitter: BATT appears on the display.
  2. Receiver: long beeps during ignition audible.

### **3.1 Transmitter:**

- \* Open the lid at the rear.
- \* Remove the batteries from the battery holder.
- \* Insert two new 1.5V AAA batteries as indicated inside the battery compartment. Negative (-) of the battery against the spring pressure of the container.
- \* Close the lid and place the receiver back in the cradle.

### **3.2 Receiver:**

- \* Carefully remove the entire receiver from the holder.
- \* Open the cover.
- \* Remove the batteries from the battery holder.
- \* Place 4 new 1.5V batteries (LR6 or AA type) as indicated in the battery compartment. The spring always against the negative (-) terminal of the battery.
- \* Close the lid and place the receiver back in the cradle.

Incorrect placement of the batteries can irreparably damage the electronics or power.

Replace the batteries when the unit is turned off completely.

## **NOTICE**

**Remove batteries using non-metallic tools.**

Removing batteries with a metal object can permanently damage the equipment.

## 4. THE FIRST FIRING

The unit has a layer of heat-resistant varnish that resists very high temperatures. An unpleasant smell may develop in the first hours after starting the unit due to burning in of the varnish; however, this is not dangerous. **To accelerate this process, allow the unit to burn at the highest setting for several hours and ventilate the area well.** After the first time the unit is turned on, a light deposit may form on the inside of the window. This is due to the varnish hardening. After the fireplace has cooled down, this deposit can be removed using a fireplace glass cleaner or ceramic hotplate cleaner.

### 4.1 Maintenance and cleaning

#### Daily maintenance

Avoid having a lot of dust and cigarette smoke, candle and oil lamp particles in the air of your home. Heating of these particles through the convection system of the unit, can lead to discolouring of walls and ceilings. It is therefore advisable to ensure the area containing the unit is always sufficiently ventilated.

Regularly remove any dust that has settled behind the operating lid with a vacuum cleaner. The unit must be switched off immediately if something is spilt on it. It should only be cleaned once the unit has cooled down. Never use abrasive, aggressive cleaning products or fireplace cleaner; only use a dry cloth that does not give off fluff.

#### Cleaning.

The unit should be cleaned and checked every year by your dealer.

The Concentric flue system must be cleaned every 2 years.

From dealers aerosols available heat-resistant paint? Bier, so that the annual maintenance small stains or damages may be touched.

#### Also Verification:

- 1 Density of the gas combustion products and combustion air feed circuit.
- 2 The correct operation of the gas control block and the ignition of the burner.

**If the glass is broken or cracked, it should be replaced immediately by a recognised fitter before the unit is used again.**

### 4.2 Important tips for gas heating or wood fuelled units and fireplaces.

#### Prevent discolouration of walls and ceilings!

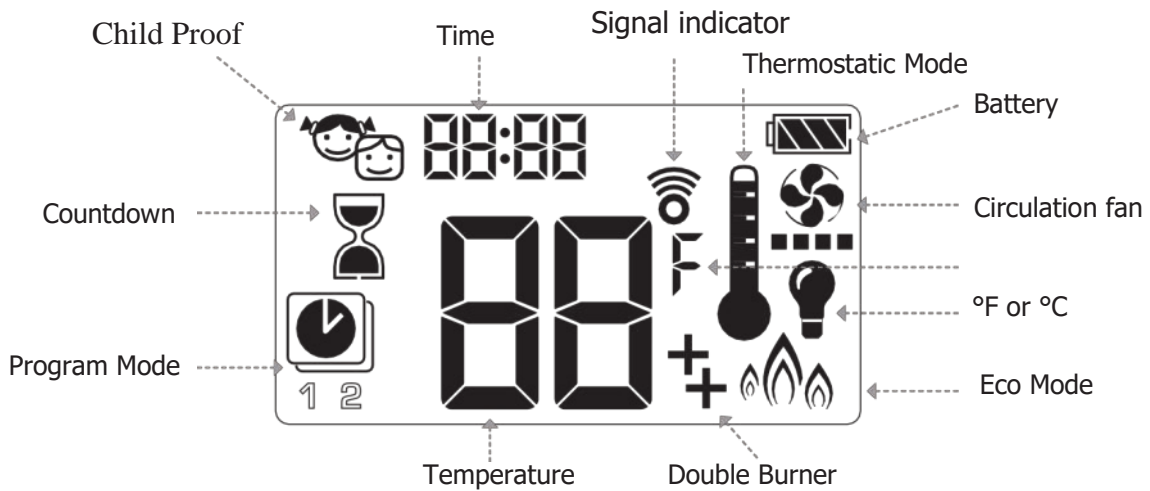
There are always particles in the air in each living area even **if the area is vacuum cleaned regularly!**

These particles are easily visible when the sun streams in. This issue will not arise if the amount of particles in the air is limited. If these particles are present in greater quantities and particularly if the air is contaminated by soot and tar particles, for example, through the burning of candles or oil lamps and cigarette or cigar smoke, then we can speak of a poor inner climate! Cooled air slowly flows over the floor to the heater in a heated living area. This air is heated in the convection system of the fireplace or heater, resulting in a quickly rising column of air that subsequently spreads through the room again. This means there is always dust and other polluting particles depositing on cold and often damp surfaces. This issue occurs especially in a new building (building damp) that is not yet dry. An undesirable consequence of this phenomenon could be discolouration of walls and or ceiling!

#### How can this problem be avoided?

- \* With a newly built fireplace or following renovation, wait at least 6 weeks before firing up.
- \* The building damp must have disappeared completely from the walls, floor and ceiling.
- \* The room where the unit is located must be well ventilated.
- \* The required air ventilation must be in line with local building regulations.
- \* Limit the use of candles and oil lamps and keep the taper as short as possible.
- \* These two creators of atmosphere ensure considerable quantities of polluting and unhealthy soot particles in your flat.
- \* Among other things, cigarettes and cigars contain tar that will precipitate on cold and damp walls during heating.
- \* This may occur above radiators and light fittings and with ventilation grilles (if there is a poor internal climate), although to a lesser degree.

## 5. OPERATING INSTRUCTIONS 10-SYMBOL REMOTE CONTROL



### 5.1 ELECTRONIC CODE SET (Only for first time use.)

New appliances are preset factory

A code is automatically selected for all Mertik Maxitrol electronics.

The receiver must be connected to the handset as follows:

Press and hold the reset button receiver (see figure) until you hear two (2) beeps.

The first beep is short and the second beep is long.

After the second beep, release the reset button.

Within the next 20 seconds, press the button on the remote control

until you hear two additional short beeps. The code is now set.

If you hear one long beep, the Coupling is not successful or the wiring has been connected incorrectly.

**NOTE:** This is a one time Coupling, and is no longer required after replacing the batteries from the handset or the receiver.



### 5.2 SETTING CELSIUS OR FAHRENHEIT

To change between °C and °F, press and buttons simultaneously.

**NOTE:** Choosing °F results in a 12 hour clock.

Choosing °C results in a 24 hour clock.

### 5.3 SETTING THE TIME

1. Press the buttons and simultaneously. Flashes day.
2. Press the or button to select a number which corresponds to the day of the week, e.g.  
1 = Monday, 2 = Tuesday, 3 = Wednesday 4 = Thursday  
5 = Friday, 6 = Saturday, 7 = Sunday).
3. press the and buttons simultaneously. Blink hours.
4. To set hours, or press the or button.
5. Press the buttons and simultaneously. Minutes flash.
6. To set minutes press the or button.
7. To confirm press and buttons simultaneously, or wait.

### 5.4 MODES OF OPERATIONS

#### Enter Mode

Press the appropriate mode button



#### Exit Mode

1. Press the same mode button again to change to Manual Mode.
2. Press or button to change to Manual Mode.
3. Press a different mode button to change to that mode.



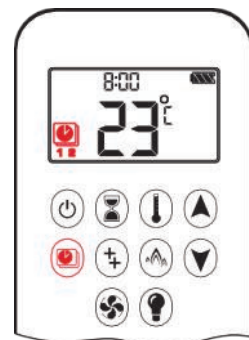
### Thermostatic Mode

The room temperature is measured and compared to the set temperature.  
The flame height is then automatically adjusted to achieve the set temperature



### Program Mode

Programs 1 and 2, each can be programmed to go ON and OFF at specific times at a set temperature.



### Eco Mode

Flame height modulates between high and low depending on room temperature in relation to set temperature. If the room temperature is lower than set temperature, the flame height stays on high longer. If the room temperature is higher than set temperature, the flame height stays on low longer.

Once cycle takes approx. 40 min.



## 5.5 MANUAL MODE (HANDSET)

### 5.6 TO TURN ON FIRE

#### NOTICE

#### BEFORE OPERATING

1. Make sure MANUAL knob on the GV60 Valve is in the **ON**, full counter clockwise position.
2. Place the ON/OFF switch (if equipped) in the **"I"** (**ON** position).



#### WARNING

When pilot ignition is confirmed, motor turns automatically to maximum flame height.

### Handset One-Button Operation

(Default Setting)

- \* Press button until two short beeps and a blinking series of lines confirms the start sequence has begun; release button.
- \* Main gas flows once pilot ignition is confirmed.
- \* Handset automatically goes into Manual Mode after main burner ignition (CSA version, CE version).





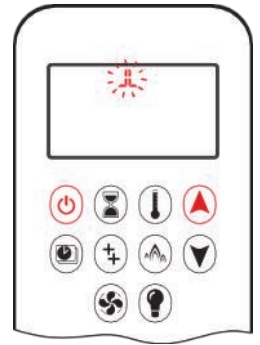
#### NOTICE

Change from one-button to two-button ignition operation by pressing and holding button for 16 sec. immediately after installing batteries. **ON** is displayed and **1** is flashing.  
When change is complete **1** changes to **2**.




### Handset Two-Button Operation (continued)

- \* Press  and  button simultaneously until two short beeps and a blinking series of lines confirms the start sequence has begun; release buttons.
- \* Main gas flows once pilot ignition is confirmed.
- \* Handset automatically goes into Manual Mode after main burner ignition (CSA version, CE version).



### NOTICE


Change from two-button to one-button ignition operation by pressing and holding  button for 16 sec. immediately after installing batteries. **ON** is displayed and **2** is flashing. When change is complete **2** changes to **1**.

### WARNING

If the pilot does not stay lit after several tries, turn the main knob to **OFF** and follow the instructions and TURN OFF GAS APPLIANCE.

## 5.7 STANDBY MODE (PILOT FLAME)

### Handset

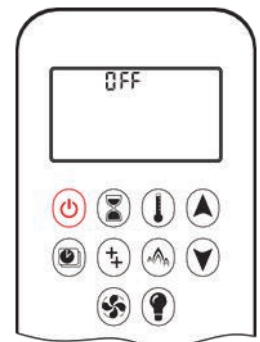
- \* Press and hold  button to set appliance to pilot flame.

## 5.8 TO TURN OFF FIRE

### Handset



- \* Press  button to turn OFF.

**NOTE:** There is a 5 sec delay before the next ignition is possible



## 5.9 FLAME HEIGHT ADJUSTMENT

### Handset

- \* To increase flame height press hold  button.
- \* To decrease flame height or to set appliance to pilot flame, press and hold  button.



## 5.10 DESIGNATED LOW FIRE AND HIGH FIRE

- \* To go to low fire, double-click  button. "LO" is displayed.

**NOTE:** Flame goes to high fire first before going to low fire.

- \* To go to high fire, double-click  button. "HI" is displayed.


### WARNING

If the appliance will not operate, TURN OFF the APPLIANCE








## 5.11 THERMOSTATIC MODE





ON:

Press  button. Thermostat icon displayed, preset temperature displayed briefly, and then room temperature displayed.

OFF:

1. Press  button.
2. Press  or  button to enter Manual Mode.
3. Press  button to enter Countdown Timer Mode.
4. Press  button to enter Eco Mode.








SETTING:

1. Press  button and hold until Thermostat icon displayed, temperature flashes.
2. To adjust SET temperature press  or  button.
3. To confirm press  button or wait.




## 5.12 COUNTDOWN TIMER

ON/SETTING:

1. Press and hold  button until hourglass icon displayed and hour flashes.
2. To select hour press  or  button.
3. To confirm press  button. Minutes flash.
4. To select minutes press  or  button.
5. To confirm press  button or wait.

OFF:

Press  button, hourglass and countdown time disappear.

**NOTE:** At end of countdown time period, the fire turns OFF.

The Countdown Timer only works in Manual, Thermostatic, and Eco Modes.

Maximum countdown time is 9 hours.





## 5.13 PROGRAM MODE

**NOTE:** The set temperature for Thermostatic Mode is the temperature for the ON time in Program Mode. Changing the Thermostatic Mode set temperature also changes the ON time temperature in Program Mode.





**Default settings:**

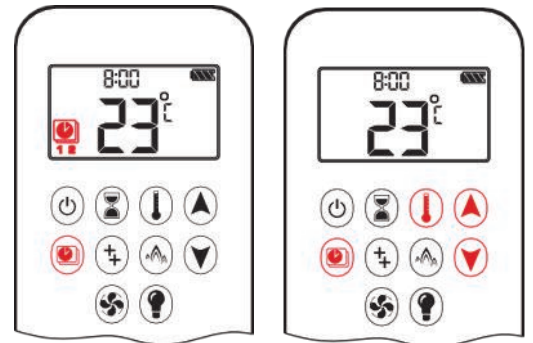
TEMPERATURE OFF: “ ” (pilot flame only)

ON:

Press  button.  , **1** or **2**, ON or OFF displayed.









OFF:

1. Press  or  or  button to enter Manual Mode.
2. Press  button to enter Thermostatic Mode.








## 5.14 TEMPERATURE SETTING:






1. Press  button and hold until  flashes, **ON**, Set temperature (thermostatic) displayed.
2. To continue press  button. , **OFF** displayed, temperature flashes.
3. Select OFF temperature by pressing the  or  button.
4. Confirm by pressing  button. , **1**, **ON** displayed, hour flashes.

**NOTE:** The ON (thermostatic) and OFF set temperatures are the same for each day.









### Day setting:

5. ALL flashes. Press  or  button to choose between ALL, SA-SU, 1, 2, 3, 4, 5, 6, 7
6. To confirm press  button.

### ON time setting:

7. To select hour press  or  button.
8. To confirm press  button. **1**, **ON** displayed, minutes flash.
9. To select minutes press  or  button.

### OFF time setting:

10. To confirm press  button. , **1**, **OFF** displayed, hour flashes.
11. To select hour, press  or  button.
12. To confirm press  button. , **1**, **OFF** displayed, minutes flash.
13. To select minutes press  or  button.

**NOTE:** If you stop programming at this point, program 2 remains deactivated.

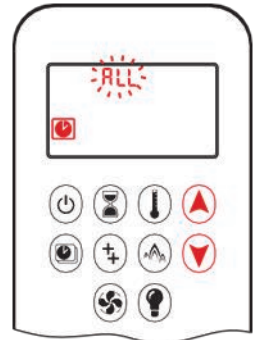
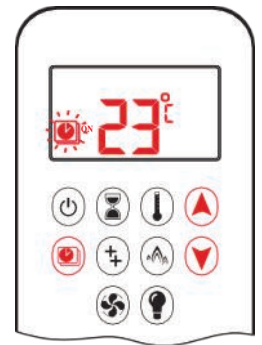
**NOTE:** Programs **1** and **2** use the same **ON** and **OFF** temperatures. Once an **ON** and/or **OFF** temperature has been set, that temperature becomes the new default setting.

**NOTE:** PROGRAM 1 and 2 use the same on (Thermostatic) and off temperatures for R LL, 5F15U and Daily Timer (, 2,3, H, 5, , ). Once a new on (Thermostatic) and/or off temperature has been set, that temperature becomes the new default setting.

**NOTE:** If RLL, SA-SU or Daily Timer are programmed for PROGRAM 1 and PROGRAM 2 on and off times, these become the new default times. The batteries must be removed to clear the PROGRAM 1 and PROGRAM 2 on and off times and temperatures.


### SA-SU or Daily Timer (1, 2, 3, 4, 5, 6, 7) selected


- \* Set **on** time and **off** time using same procedure as **ALL** selected (above).
- \* SA-SU: Set **on** time and **off** time for both Saturday and Sunday.
- \* Daily Timer: Unique **on** and **off** times may be set for a single day of the week, for multiple days of the week, or for every day of the week.
- \* Wait to finish setting.



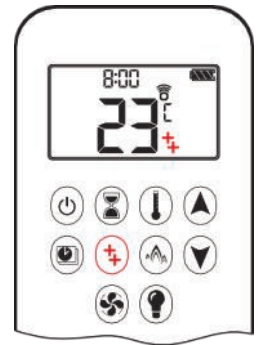
### 5.15 DOUBLE BURNER FUNCTION (IF APPLICABLE)

Upon ignition burner 1 is ON and burner 2 is in the last setting

OFF: To switch burner 2 OFF, press the  button.  
Double burner icon disappears.




ON: To switch burner 2 ON, press the  button.  
Double burner icon displayed.

**NOTE:** If the receiver's batteries run out, the 2nd burner remain on the last set.



### 5.16 CHILD PROOF




ON: To activate press  and  button simultaneously.  icon disappears and the handset is rendered inoperable, except for the OFF function.

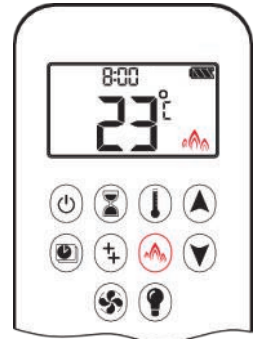
OFF: To deactivate press  and  simultaneously.  icon disappears.



### 5.17 ECO MODE

ON: Press  button to enter Eco Mode. Eco icon disappears.

OFF: Press  button. Eco icon displayed.



### 5:18 OTHER FEATURES

RECEIVER;

The receiver is provided with a temperature sensor which will switch the system on pilot position at 60°C with the use of batteries, and 80°C with the use of an adapter.

The receiver displays error codes to the Remote Control. Refer to the Error code list.

REMOTE CONTROL;

The temperature in the room remains visible in the display of the transmitter.

(Even if the stove is switched off)



If the ignition attempt is successful than this will be indicated on the display of the transmitter.

### 5:19 CIRCULATING FAN OPERATION (OPTIONAL)

Circulating fan has 4 speed levels from low (1 bar) to high (4 bars).

SETTING:

Press  button and hold until flashes.

Press  button to increase fan speed and  button to decrease fan speed.

To confirm setting either press  button or wait (  displayed).

OFF:

Press  button until all 4 speed level bars disappear.

**note:** If the fan was not switched off after last use, it starts automatically 4 minutes after ignition at maximum speed and goes to the last set level after 10 seconds. The fan stops 10 minutes after the gas is OFF or at pilot.







### 5:20 LIGHT / DIMMER OPERATION (OPTIONAL)

On: Press  button (  displayed). Light is on at preset level.


OFF: Press  button (  disappears).

SETTING:

Press  button and hold until  flashes.

To adjust light between 20...100 % press  or  button.

To confirm setting either press  button or wait (  displayed).

**note:** The Light works independently of the Pilot flame. If you want the light on but no flame, press  button.

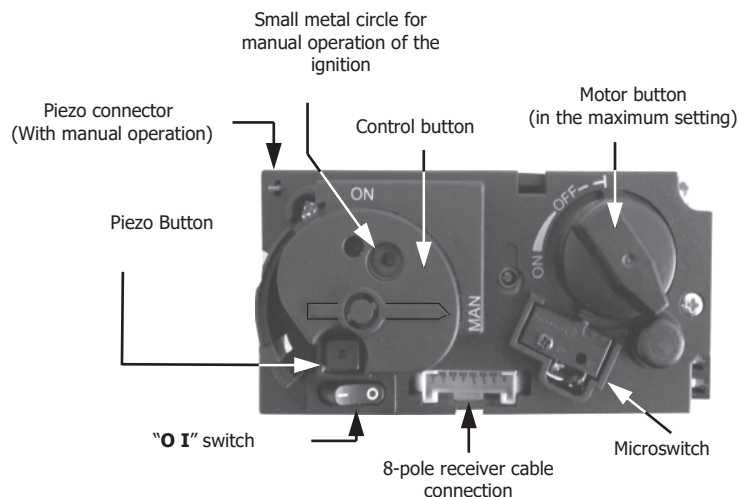


## 6. MANUAL OPERATION

### (in case of emergency, only if remote control is not working)

The unit may be operated by hand if there is a defect in the remote control.

To do so, the ignite (piezo)cable of the receiver must first be removed and carefully slid into the piezo connector on the gas control block.



**(Control button in Manual position)**

### 6.1 IGNITING THE FIRE

- \* Open the gas shut-off cock that has been installed in the gas pipe to the unit.
- \* Press the **"O I"** switch, on the gas control block, in the **"I"** position.
- \* Turn the motor button, on the gas control block, completely to the right. The button will make a "click" sound.
- \* Turn the operating button on the gas control block, into the **"MAN"** position. A metal circle in the operating button will become visible.
- \* Push the metal circle inwards. For example, with a pen. Gas will now flow to the pilot flame.
- \* While keeping the metal circle pressed down, press the (square) piezo button (along the **"O I"** switch) several times to ignite the pilot flame. You will be able to see whether the pilot flame is burning through the glass window.
- \* If the pilot flame is alight, keep the metal circle pressed down for another 10 seconds and then let go.

#### NOTICE

**If the pilot light extinguishes, one should wait at least 5 minutes before repeating the aforementioned steps.**

- \* Turn the operating button to the **ON** position. The burner may or may not ignite, depending on the position of the motor button.
- \* By turning the motor button to the required setting to the left, the burner will ignite and the flame size can be adjusted.

### 6.2 EXTINGUISHING THE FIRE

Turn the motor button, on the gas control block, completely to the right.

The button will make a "click" sound. The burner will turn off. The pilot flame continues to burn.

### 6.3 SWITCHING THE FIRE OFF

Press the **"O I"** switch, on the gas control block, in the **"O"** position. The pilot flame will extinguish. If the fireplace is not used for an extended period of time, we recommend closing the gas shut-off cock in the supply line.

#### NOTICE

**If, for whatever reason, the pilot light extinguishes, you must wait 5 minutes before igniting the pilot light again.**

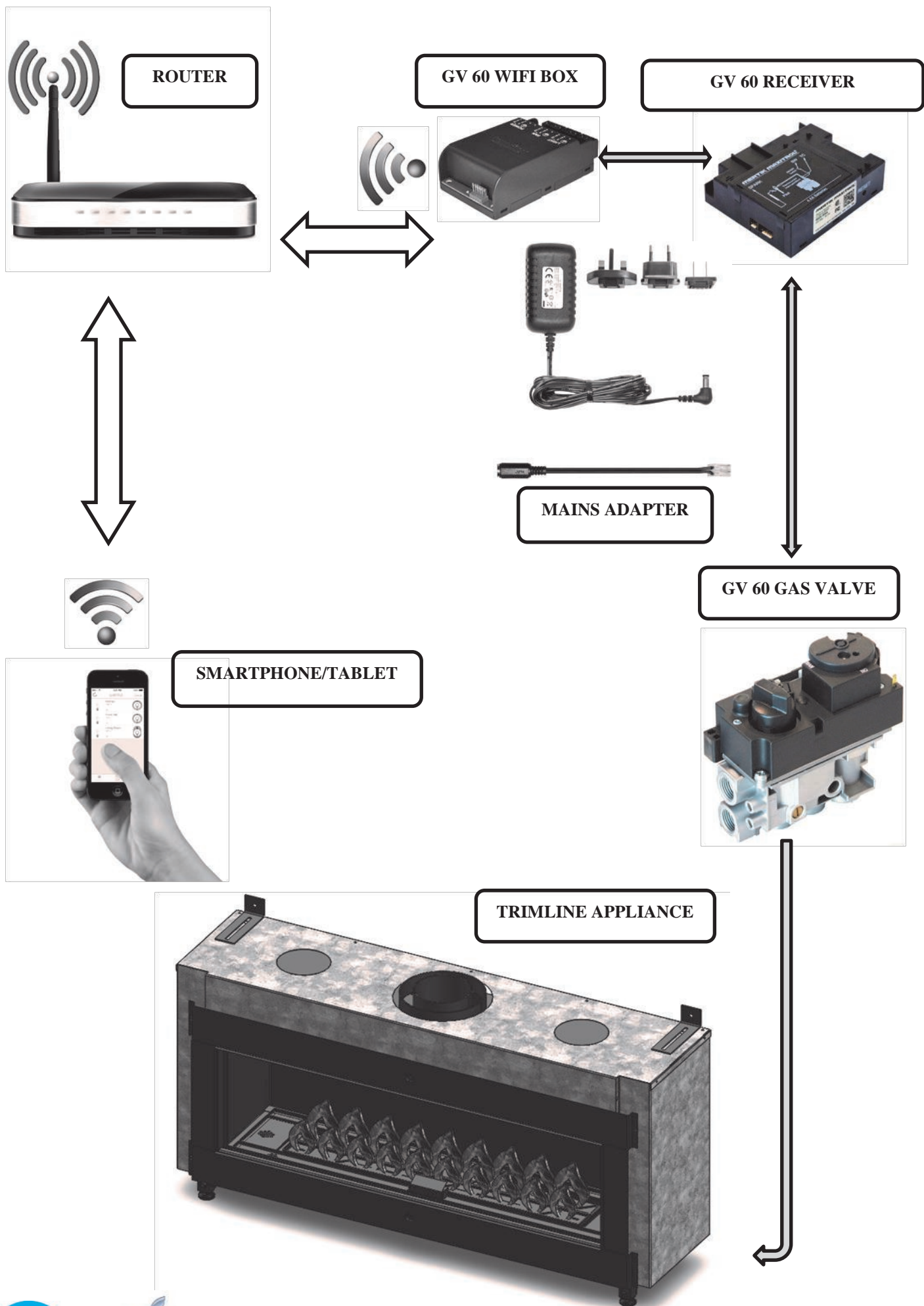
## 7. MAINTENANCE CHECK LIST

### Fitter details:

Name	
Address	
Unit serial number	
Date of purchase	
Installation date	
Comments	

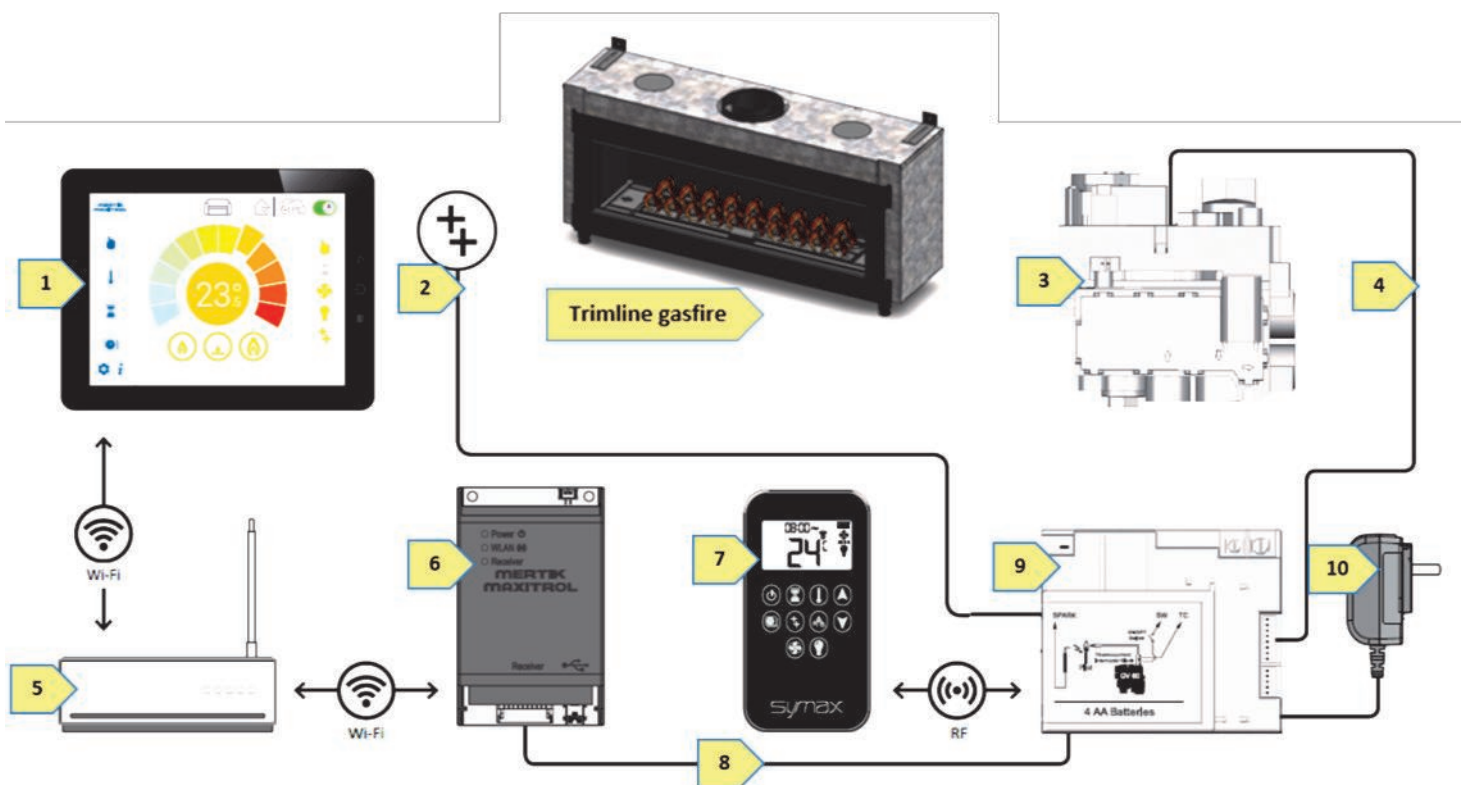
## Service and maintenance log

[illegible]





## 8. INTRODUCTION WIFI-APP CONTROLLED GAS FIRES



1. MyFire App for Android and IOS
2. AUX Double Burner Control
3. GV 60 Gascontrol valve GV60M1-C5D3KL-0001
4. 8-wire cable G6R-C3
5. Wi-Fi- router

6. Wi-Fi Box B6R-WME
7. Remote Control B6R-H8TL3PB
8. Cable G60-ZCSW1000
9. Receiver B6R-R8P
10. Mains adapter G60 ZMA3

myfire®





## 9. MYFIRE APP CONNECT TO THE INTERNET STEP BY STEP

### Download de MYFIRE APP

To download the Myfire App search for "Myfire App" at the **Apple App Store** Or on **Google Play**

For more information go to:  
[www.myfireapp.com](http://www.myfireapp.com)



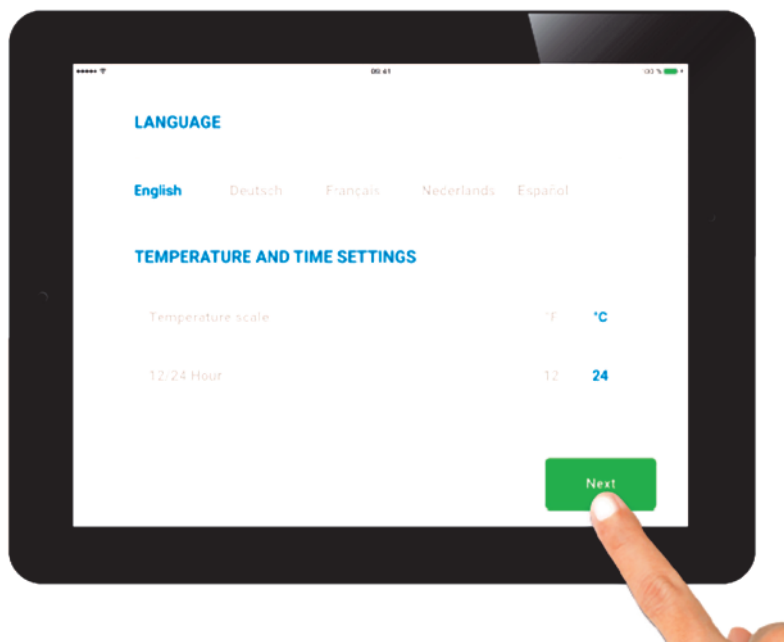
### WELCOME SCREEN

Touch anywhere on the screen to start the app setup.



### CHOOSE LANGUAGE, TEMPERATURE SCALE AND TIME FORMAT

1. Choose language
2. Choose °C or °F
3. Choose 12 or 24 hour clock
4. Touch "Next" button to continue.



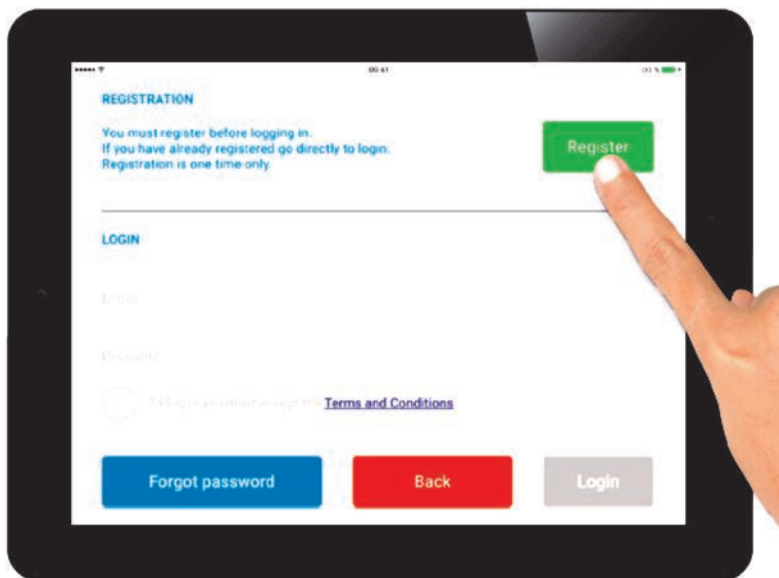
## REGISTRATION

### NOTICE

You must register before logging in.  
If you have already registered go directly to login. Registration is one time only.  
Touch the "Register" button.

or

Login and accept the "Terms and Conditions". Touch "Login" button.



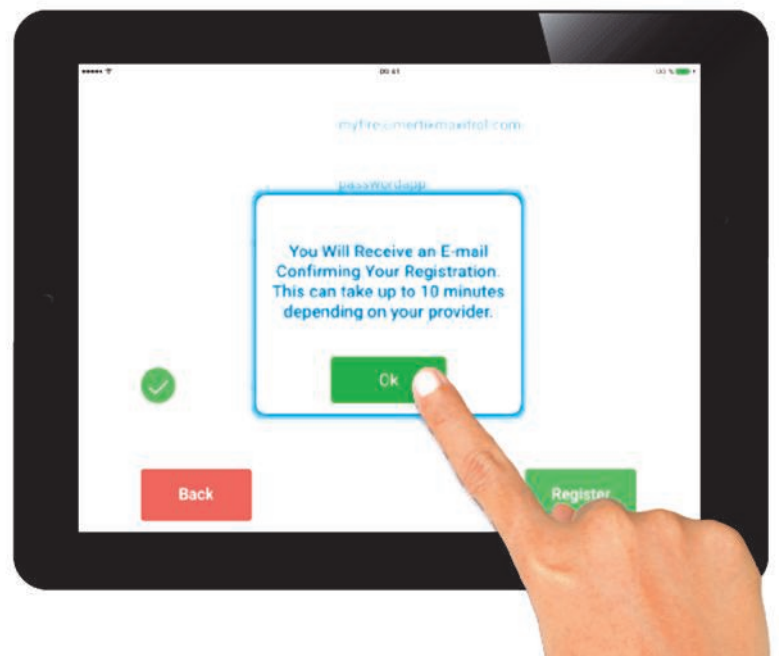
## REGISTRATION – PRIVACY POLICY

1. Fill in your data.
2. Create a password at least 8 characters in length.
3. Confirm password.
4. Accept the "Privacy Policy".
5. Touch "Register" button.



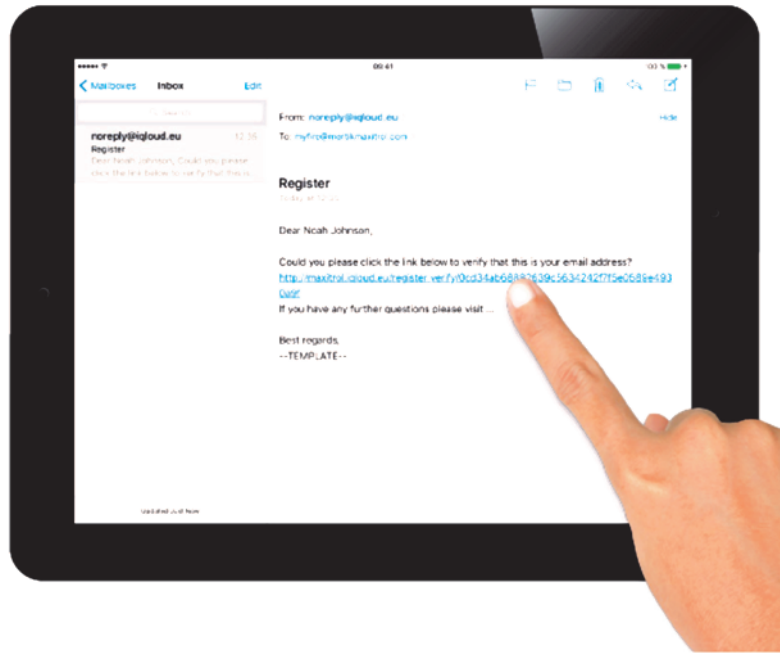
## REGISTRATION – PRIVACY POLICY

Touch "OK" in pop-up.



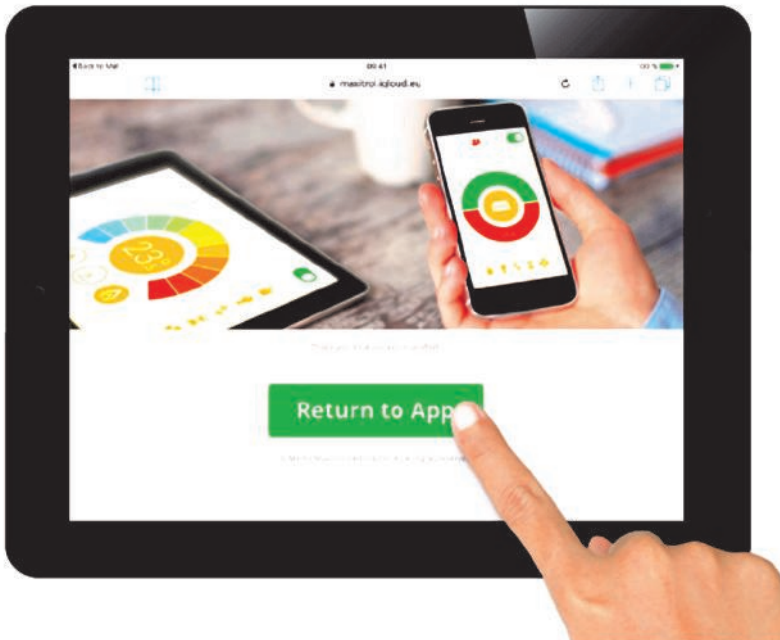
## REGISTRATION – EMAIL

Touch the link in the confirmation email for verification.



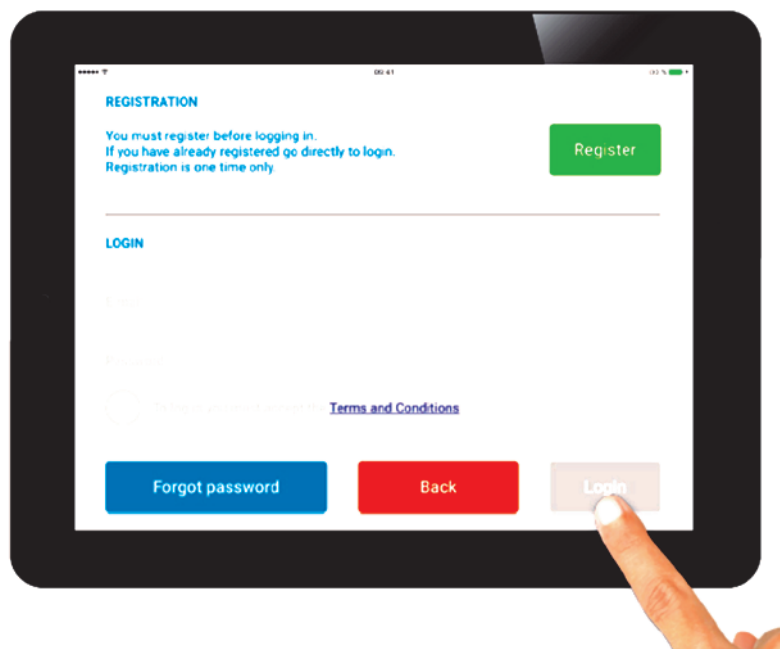
## REGISTRATION – VERIFICATION

You will be shown a verification message that you have successfully registered the myfire app.



## LOGIN

1. Auto fill email
2. Type in password.
3. Accept Terms and Conditions.



## CONNECT SMART DEVICE TO MYFIRE WI-FI BOX

Touch the  icon.



## CONNECT SMART DEVICE TO MYFIRE WI-FI BOX

A pop up message tells you to go to your  
Smart Device Wi-Fi settings.

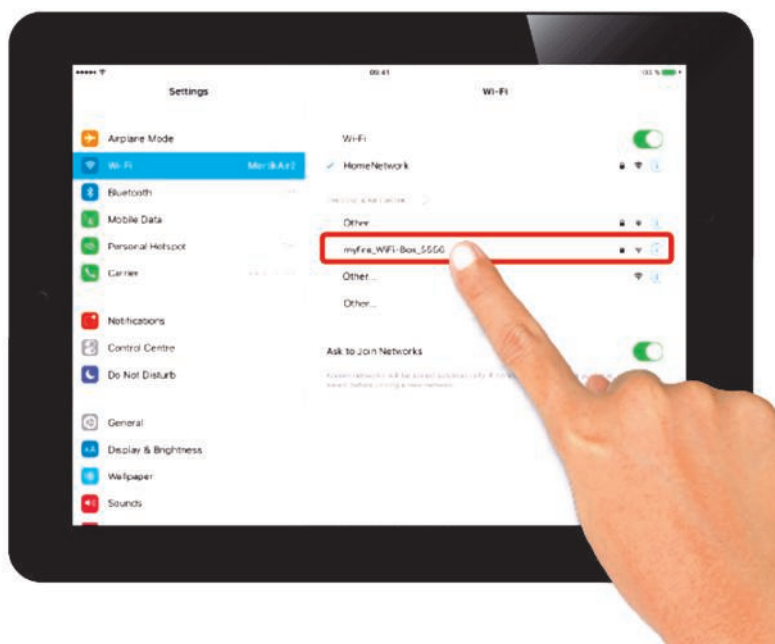


## Apple IOS and Android Wi-Fi settings

De Apple IOS en Android Wi-Fi settings  
connect your Apple IOS en Android device  
to the My-Fire Wi-Fi Box

1. Select the following:

**myfire\_WiFi-Box\_<number>**



## Apple IOS and Google Android Wi-Fi settings

In the Apple iOS device Wi-Fi settings connect your Apple iOS device to the myfire Wi-Fi Box:

2. Enter the following password in pop-up:

**MYFIREPLACE**

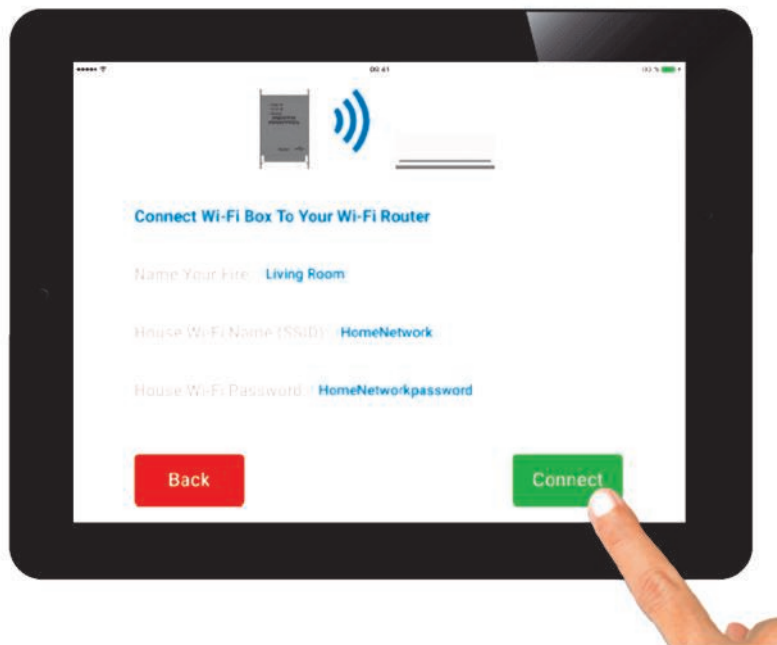


## CONNECT MYFIRE WI-FI BOX TO WI-FI ROUTER

Fill in the following data:

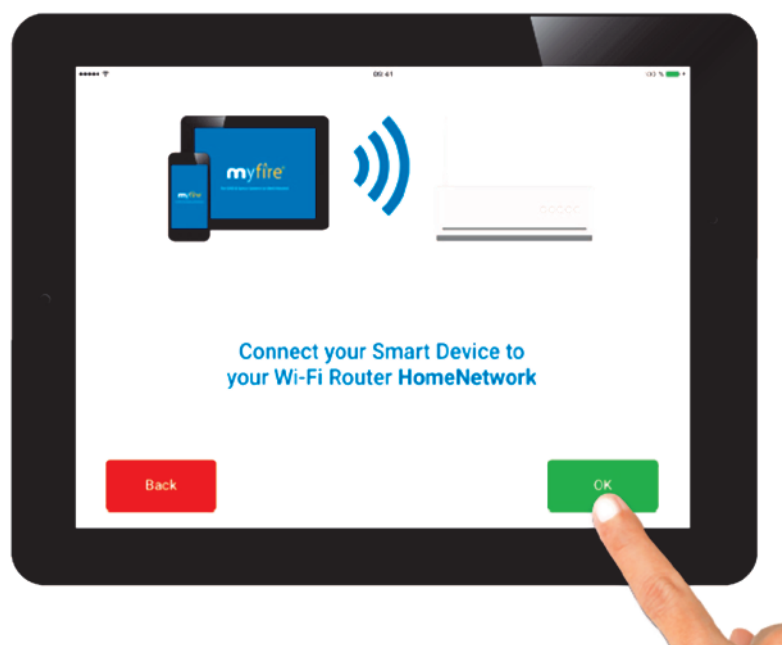
- Select an individual name for your fire.
- Type in name (SSID) of your Wi-Fi Router.
- Type in password of your Wi-Fi Router.

Touch "Connect" button.



## CONNECT SMART DEVICE TO WI-FI ROUTER

Touch "OK" if correct.



## CONNECTING PROCESS

The process of connecting the myfire Wi-Fi Box to your Wi-Fi Router can take a few seconds.

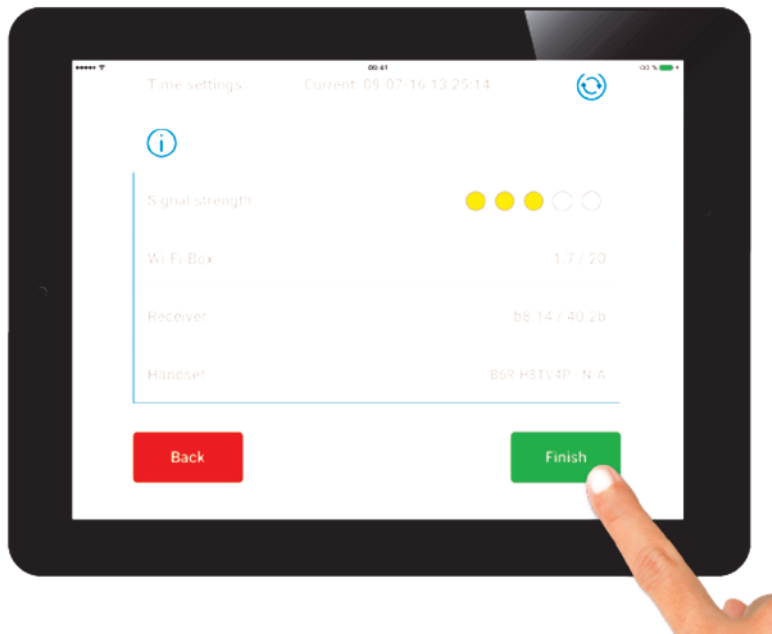
When the connection is established the myfire Wi-Fi Box leaves the Access Point Mode (Hot Spot) and is connected to your Wi-Fi Router.



## CONFIRM FIREPLACE SETTINGS

If your fireplace is equipped with fan, light and AUX touch the circle to activate the corresponding function.





When setup is complete, confirm fireplace settings by touching „Finish“ button.

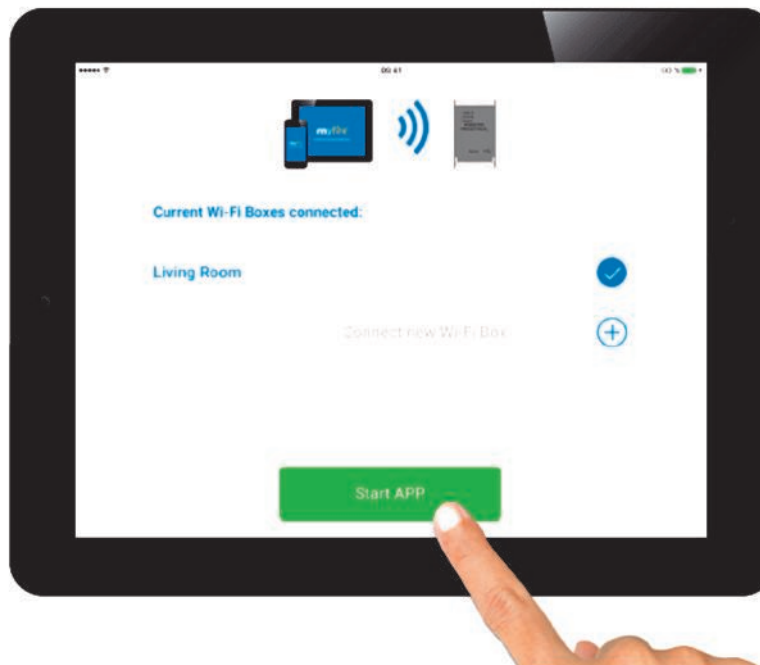


## CONNECTED MYFIRE WI-FI BOXES

A list of all connected myfire Wi-Fi Boxes is now displayed. Touch "Start APP" button to finish installation process and app setup.

Icon explanation:

-  Setup complete
-  Software updates for myfire Wi-Fi Box available
-  Setup incomplete
-  myfire Wi-Fi Box is not compatible







## Congratulations

The Myfire app is now ready for use  
And the Home screen is now visible.

## 10. BEDIENING MYFIRE APP

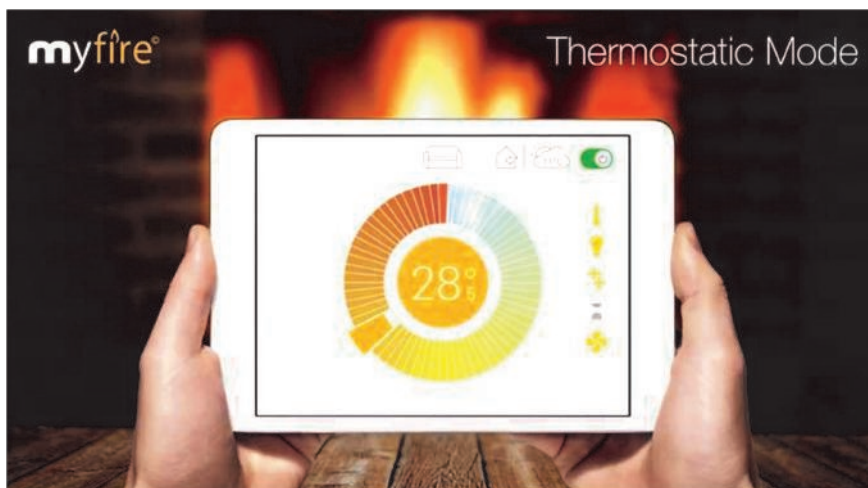


Decrease or increase flame height manually.

Select Manual Mode from the left sidebar.  
Touch the color wheel to decrease or increase flame height. Blue is low flame and red is high flame.

For instant adjustment, touch small flame icon for low fire or large flame icon for high fire. Touch standby icon for pilot flame.





The room temperature is measured and then compared to the set temperature. The flame height automatically adjusts to achieve the set temperature.

1. Select Thermostatic Mode from the left sidebar.
2. Touch the color wheel to set the temperature. Blue is the lowest temperature setting and red is the highest.

After touching the color wheel, the new set temperature is shown in the middle of the circle for approx. 3 seconds. After 3 seconds, the room temperature is shown in the middle of the circle. An arrow either above or below the room temperature indicates the flame height going up or down to reach set temperature.



At the end of a preset countdown time, the fire turns off.

1. Select Countdown Timer from the left or right/bottom sidebars.
2. Spin the hour wheel to set hour. Spin the minute wheel to set minutes.
3. Touch power button to start Countdown Timer.

The time remaining is shown on top of screen next to hourglass icon.

4. Touch power button to stop Countdown Timer.



NOTE: Countdown Timer only works in Manual, Thermostatic, and Eco modes.



Each of 8 programs can be set to go ON and OFF at specific times at set temperatures.

1. Select Program Mode from the left sidebar.
2. Turn ON desired Program (1–8) by touching the power button.
3. To change days, times, or ON/OFF temperature, touch the program number (circle 1).
4. Touch the section of the setting wheel to be changed (time, temp, day). Change the setting.
5. Confirm your changes by touching the yellow check mark.



NOTE: To delete a program, touch that program number and go to program settings. Touch red CLEAR button and then touch the red check mark.



Save energy while enjoying a changing, realistic flame picture.

1. Select Eco Mode from the left sidebar.
2. Choose between low fire, medium fire, and high fire.
3. Choose time button (15 min, 20 min, or 25 min). The percentage of energy saved is shown in the circle/leaf.

NOTE: A shorter time cycle results in a more active flame picture. Automatic Energy Saving Mode Corresponds to the set temperature in Thermostatic Mode.



1. Touch/slide auto temperature button next to flame button to ON.

If the room temperature is lower than the set temperature, the flame height stays on high for a longer period of time. If the room temperature is higher than the set temperature, the flame height stays on low for a longer period of time.

2. Choose the time button (15 min, 20 min, or 25 min). The percentage of energy saved is shown in the circle/leaf.

NOTE: A shorter time cycle results in a more active flame picture.





## LIGHT/DIMMER (OPTIONAL)

Light adjusts from 20% to 100%

1. Select light from the left or right/bottom sidebars.
2. Touch power button to turn light ON.

Light turns on at preset level.

3. Slide circle from bottom to top to adjust light from 20% to 100%.
4. Touch light icon or power button again and the light turns off.

NOTE: Light works with fire ON or OFF.



## AUX

Operate an additional function, e.g. a second burner.

1. Select AUX from the left or right/bottom sidebars.

Additional function turns ON.

2. Touch AUX icon again and the additional function turn OFF.



Save individual fireplace settings in up to 4 different profiles.

1. Select Profile from the left sidebar.
2. Select 1 of the 4 programs.

NOTE: Selecting a profile for the first time saves current fireplace settings to that profile.

3. Change a setting and a pop-up asks if you want to save the change to that profile.
4. Exit profile by changing a profile setting, and not saving change in popup.



Renders smart device inoperable except for the OFF function and information page.

NOTE: Symax handset must be locked separately.

1. Select Safety Lock from the left sidebar.

A pop-up shows user the Child Safety Lock is ON, and the Safety Lock icon appears on the lower right quarter of the home screen's blue temperature circle.

2. To deactivate Child Safety Lock, touch the Child Safety Lock icon in the left menu and on the lower right quarter of the blue temperature circle simultaneously for 2 seconds.



For more information about using the MyFire app also see: <http://myfireapp.com/en/>

## 11. ERROR CODE LIST

Failure code	Message shown in app	Description	Possible cause
F02	F02 Contact Service.	Wiring Motor and/or Microswitch.	No Motor end stop found Wiring to Motor Microswitch connection or function Bent Motor Knob
F03	F03 Contact Service.	Thermocouple wiring wrong or interrupted, or kill switch open.	Thermocouple wiring wrong or interrupted ON/OFF switch at Valve open
F04	F04 Ignition Sequence Malfunction. Wait 1 minute. Retry ignition.	No pilot flame within 30 sec; Remark: after 3 times failure F06 will be created.	No gas supply Air in pilot supply line No spark Wrong polarity in Thermocouple wiring
F06	F06 Contact Service.	No pilot flame within 30 sec for 3 times within 5 Minutes.	No gas supply Air in pilot supply line No spark Wrong polarity in Thermocouple wiring
F10	F10 Contact Service.	2nd Thermocouple did not sense flame.	Logs out of position
F12	F12 Contact Service.	Limit temperature exceeded (T> 60 °C); Motor turns down to pilot.	V Module connected Receiver equipped with back up batteries
F13	F13 Contact Service.	Limit temperature exceeded (T> 80 °C); Motor turns down to pilot.	V Module not connected Receiver not equipped with back up batteries
F14	F14 Contact Service.	Receiver software doesn't support a 2nd Thermocouple.	Wrong Receiver type
F15	F15 Contact Service.	2nd Thermocouple is not connected to the Receiver.	- Wiring of 2nd Thermocouple not connected or damaged
F16	F16 Handset out of range.	No temperature value from Handset found for 1,5 h.	No Handset in range
F17	F17 Contact Service.	Measure range malfunction Vcc > 7,25 V.	Wrong or malfunctioning Mains Adapter
F19	F19 Contact Service.	Pilot drops when Motor opens the main gas.	Not enough thermovoltage Bad Thermocouple Low inlet pressure Valve

Failure code	Message shown in app	Description	Possible cause
F26	F26 Contact Service.	Motor up prohibited after ignition / Fan at level 4 for 10 minutes (T > 60/80 °C).	- Receiver temperature still above 60/80 °C
F28	F28 5 Day Shut OFF.	5d Timer expired or switched off at low batteries.	No Motor turn for 5 days Empty Receiver batteries
F31	F31 Contact Service.	Electronic malfunction.	Misconnection, short, high voltage Overheating
F41	F41 Check Wi-Fi.	No or bad Wi-Fi connection.	No or bad Wi-Fi connection
F42	F42 Check Wi-Fi.	No myfire Wi-Fi box found.	No power myfire Wi-Fi Box is not connected to the Home Network Incorrect myfire Wi-Fi Box version
F43	F43 No Receiver Connected. Contact Service.	No Receiver connected to myfire Wi-Fi Box or bad connection.	Defect or loose wire between Receiver and myfire Wi-Fi Box
F44	F44 Missing temperature Sensor. Contact Service.	No Temperature Sensor found (Handset or NTC)	No Handset available or no Temperature Sensor connected

Failure code	Message shown in handset	Duration displaying	Description	Possible cause
F04	F04	4s	No pilot flame within 30 sec Remark: after 3 times failure F06 will be created.	No gas supply Air in pilot supply line No spark Wrong polarity in thermocouple wiring
F09	F09	4s	The Receiver has not been paired with the Handset.	Down arrow button was not pressed during pairing
F40	Battery Symbol	Permanent	Low battery power in Handset.	Replace Handset batteries
F46	F46	4s	No or bad connection between Receiver and Handset.	No power at Receiver Low communication range